

# DePuy Synthes Reimbursement Support Services

Available to provide ongoing one-on-one customer support via telephone and email.

Hours of operation: 9:00 am to 7:00 pm ET, Monday-Friday (except major holidays).

An experienced and knowledgeable Reimbursement Specialist will respond to inquiries regarding the following topics.

## PHYSICIAN CODING FOR DEPUY SYNTHES PROCEDURES

AMA-CPT Codes for Procedural  
Coding

ICD-10-CM Diagnosis Codes

## FACILITY CODING FOR DEPUY SYNTHES PROCEDURES

HCPCS Codes for Product Reporting

Hospital Outpatient Ambulatory Payment  
Classification

## GENERAL REIMBURSEMENT ASSISTANCE

Payer Coverage and Medical Policy  
Determinations

Insurance Pre-Certification Guidance

Insurance Denial and Appeals  
Guidance

Medicare National Average Payment  
Rates

## DEPUY SYNTHES REIMBURSEMENT SUPPORT SERVICES

**800-410-8177**

**[DePuySynthes@avaniareimbursement.com](mailto:DePuySynthes@avaniareimbursement.com)**

**Additional Reimbursement Resources are available [here](#).**

The information provided represents no statement, promise, or guarantee by DePuy Synthes and our third-party vendor concerning coverage, levels of reimbursement, payment, or charges. Please consult your payor organization with regard to local or actual coverage and reimbursement policies and determination processes.